

# terms and conditions

## Mobile and Broadband Offer

1. This Mobile and Broadband Offer ("the Promotion") is available to all Orange Pay Monthly customers (except business customers, Virgin OVP and SIM only customers) and all Orange Broadband customers (except customers who are already on an existing Mobile and Broadband Offer) who connect or upgrade to a minimum term 12 month mobile pay monthly tariff, subject to the criteria set out in clause 2.
2. New customers must sign a minimum 12 month mobile contract and an 18 month Broadband contract. Existing Orange Broadband customers who connect to a minimum term 12 month mobile pay monthly tariff may re-grade to the Promotion but will be required to re-sign to a minimum term 18 month broadband contract. Existing Orange mobile customers can receive the Promotion without signing a new mobile contract but will be required to sign a minimum term 18 month Broadband contract. Customers who cancel their Orange mobile contract will be required to pay standard broadband prices for the remainder of their broadband contract (see our website for details).
3. The Promotion will run from 30th September 2008 until 28<sup>th</sup> February 2009 (inclusive).
4. One offer per Orange Mobile Phone Account.
5. The Promotion consists of the following offers.

**Home Starter:** up to 8 meg; 10GB usage; wireless router; inclusive Evening and Weekend calls with your fixed line phone; inclusive calls to Orange mobiles with your Unique phone;

**Home Select:** up to 8 meg; unlimited usage; Livebox; inclusive UK and international calls to landlines and inclusive calls to Orange mobiles via the Internet; inclusive UK and international calls to landlines and inclusive calls to Orange mobiles with your Unique phone;

**Home Max:** up to 8 meg; unlimited usage; Livebox; inclusive Evening and Weekend calls with your fixed line phone; inclusive UK and international calls to landlines and inclusive calls to Orange mobiles via the Internet; inclusive UK and international calls to landlines and inclusive calls to Orange mobiles with your Unique phone.

6. Inclusive Evening and weekend calls and UK calls are calls made to UK landlines (01, 02 and 03 numbers only). Evening is between 6pm to 6am Monday to Friday, Weekend is between midnight Friday to midnight Sunday. Maximum call duration of two hours per call, after which calls will be charged at standard rates. Calls subject to fair use policy.
7. Inclusive anytime calls are calls made to UK landlines starting with 01, 02 and 03, Orange mobiles and to landlines in 30 countries using your Livebox.

Maximum call duration of two hours per call, after which calls will be charged at standard rates. Calls subject to fair use policy.

8. Unlimited International calls are subject to a fair usage policy of 1000 minutes per month. Maximum call duration of two hours per call, after which calls will be charged at standard rates.
9. If you do not live in an Orange Broadband network area, you can still get Orange Broadband but you will be charged an extra £8 per month.
10. Broadband usage is subject to a fair usage policy, see [www.orange.co.uk/terms](http://www.orange.co.uk/terms) for details.
11. If your mobile account is terminated for any reason you will be charged the standard user rate per month for either Home Starter, Home Select or Home Max (see our website for details). Customer may request a transfer to an alternative Orange Broadband package by contacting Orange Customer Services.
12. The Promotion is not available with any other offer and/or promotion unless otherwise specified.
13. Orange reserves the right to amend, vary or cancel these terms and conditions or to withdraw this Promotion at any time upon reasonable notice.
14. Mobile Service is subject to the Standard Terms and Conditions for the Supply of Orange Network Services copies of which can be found at the back of your Orange phone User Guide or SIM pack or see [www.orange.co.uk/terms](http://www.orange.co.uk/terms). Where there is any inconsistency between these Terms and Conditions, and the Standard Terms and Conditions, the latter will prevail.
15. Broadband Service is subject to the standard Terms and Conditions for Orange Home Services, see [www.orange.co.uk/terms](http://www.orange.co.uk/terms). Free Broadband (Broadband Starter) is subject to the same terms and conditions. . Where there is any inconsistency between these Terms and Conditions, and the standard Terms and Conditions for Orange Home Services, the latter will prevail.
16. Unique Phone is subject to the Unique Phone Terms and Conditions, see [www.orange.co.uk/terms](http://www.orange.co.uk/terms). You can have up to 6 Unique UMA handset connections on one account.
17. The promoter is Orange Personal Communications Services Limited of St James Court, Great Park Road, Almondsbury Park, Bradley Stoke, Bristol, BS32 4QJ